

# Quality Policy

# Quality Policy Statement

Edgar Taylor (Buckingham) Ltd provides a comprehensive construction service, undertaking new build, restoration and refurbishment work for private and public sector organisations from our offices based in Buckingham.

We believe that our clients, and their architects share a common need – for projects to be delivered successfully on time, on budget and with due care for health, safety and the environment.

Our professional management team and skilled workforce bring a wealth of experience to every project, together with a sound grasp of modern construction technologies and traditional techniques, and importantly the ability to build excellent client relationships and liaise effectively with professionals from other disciplines and our sub contractors and suppliers.

Through our membership of the Chartered Institute of Building and by maintaining and continually improving our business processes in line with the requirements of the international standard for Quality BS EN ISO9001:2015, our client's can be assured that rigorous attention to detail is brought to every aspect of our work and that we are committed to meeting our client's requirements and all other applicable statutory and regulatory requirements. We will also use this document to provide a framework for establishing and reviewing Quality objectives.

Our staff play an important part in maintaining our standards, therefore we undertake to ensure that when we recruit new staff they are given clear roles and responsibilities and that they benefit from training programmes run in association with the CITB to ensure that our collective skills are regularly updated and maintained. This enables us to maintain high levels of customer satisfaction.

This policy will be communicated to all our staff, will be made available to sub contractors and professional partners working on our behalf and will be reviewed on an annual basis.



Signed:



Signed:

James Taylor – Managing Director

Bryan Doyle – Construction Director

Date: Jan 2020

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